**iLearn FAQ**

**Q: Who can I contact if I have iLearn questions?**

A: Please contact Kim Wolf at kwolf@ucr.edu or call x23805 and she will be happy to help you. She is located in 1301 Webber Hall.

**Q: What are the “roles” within iLearn and what can functions can they perform?**

A: The roles we use the most are for Instructor, TA, student and guest.

- **Instructor**: can add/delete students, add/delete TA’s, has full access to the control panel of the course, can grant additional access to TA’s if they want.

- **TA**: cannot add/delete students or TA’s, can be granted access to the grade book in a course.

- **Student**: can access all course materials and upload work.

- **Guest**: May view course materials but may not submit any work. This is a good way to keep visitors or collaborators up to date on course material.

**Q: How can I pull a roster for my class/section?**

A: Go to iLearn>My UCR>Courses>MATH???.???>Users and Groups>Users, perform a search using Username * Not Blank and hit the Go button. You should get the course list of everyone who has been added to iLearn. It is important to note that in the first 3 weeks of the quarter this may not mean that everyone is officially enrolled yet.

**Q: What is the difference between iLearn and WebWorks/WebAssign/MathXL?**

A: iLearn is the course management system used at UCR to help you administer your courses. It houses class rosters and grading and can be used in a myriad of ways to deliver course materials to your students. At the end of the term, all students in iLearn are moved into iGrade so that you can enter final grades. WebWorks is the homework management system that we are using for all lower division courses. It has replaced WebAssign in these courses and is free to the students. MathXL is used in MATH004, 005 and 008A.
Q: I need help adding a student quickly!

A: Go to the handy link here and a power point tutorial will guide you through the process. Don’t forget to call Kim at x23805 if you have any questions.

Q: Can I send an email to my whole class?

A: Yes, you can use that function under the announcements tab. Just create an announcement and choose the “email immediately” option.